CareFirst
Family of health care plans

Dental Claims and Service Reference Guide

How to Identify the Product on the ID Card	Where to Send Claims	Where to Send Correspondence	Payor ID	What Provider Number to Use	What Number to Call
Traditional Dental Indicator: DT/GRID+ **Preferred Dental** Indicator: DP/GRID **EPO Dental** Indicator: DE/PPO/GRID+/ GRID	Mail Administrator P.O. Box 14115 Lexington, KY 40512-4115	Mail Administrator P.O. Box 14114 Lexington, KY 40512-4114	00580	Tax ID Number	866-891-2804
CareFirst Medicare Advantage Dental BCBS Plan Code: 193	Mail Administrator P.O. Box 14115 Lexington, KY 40512-4115	Mail Administrator P.O. Box 14114 Lexington, KY 40512-4114		Tax ID Number	(833) 493-0535
Individual Select Preferred Indicator: DS	Mail Administrator P.O. Box 14118 Lexington, KY 40512-4118	Mail Administrator P.O. Box 14118 Lexington, KY 40512-4118		Tax ID Number	410-847-9060 or 888-833-8464
Dental HMO Indicator: DH **Discount Dental** No indicator. Included with BlueChoice medical coverage.	Mail Administrator P.O. Box 14118 Lexington, KY 40512-4118	Mail Administrator P.O. Box 14118 Lexington, KY 40512-4118		Tax ID Number	410-847-9060 or 866-891-2804
National Claims Administrative Services (NCAS)	P.O. Box 981610 El Paso, TX 79998	P.O. Box 981610 El Paso, TX 79998	75190	Tax ID Number	866-219-9292
CareFirst Administrators (CFA)	P.O. Box 981610 El Paso, TX 79998	P.O. Box 981610 El Paso, TX 79998	75191	Tax ID Number	866-945-9839
CareFirst Pediatric Dental Indicator: PD	Mail Administrator P.O. Box 14115 Lexington, KY 40512-4115	Mail Administrator P.O. Box 14114 Lexington, KY 40512-4114	00580	Tax ID Number	866-891-2804
GRID and GRID+ Indicator: GRID (Dental Preferred) GRID+ (Dental Traditional)	Claims mailing information should be on the back of the member's ID card.	Correspondence mailing information should be on the back of the member's ID card.		Tax ID Number	Contact information should be on the back of the member's ID card.

FEP					
Providers in Montgomery & Prince George's counties, Washington, D.C., and Northern Virginia (east of Rt. 123) Prefix: "R"	Mail Administrator P.O. Box 14113 Lexington, KY 40512-4113	Mail Administrator P.O. Box 14112 Lexington, KY 40512-4112	00580	Tax ID Number NPI	800-552-6989
All other professional MD FEP providers Prefix: "R"	Mail Administrator P.O. Box 14113 Lexington, KY 40512-4113	Mail Administrator P.O. Box 14111 Lexington, KY 40512-4111		Tax ID Number NPI	410-581-3568 or 800-854-5256
BCBS FEP Dental (Supplementary dental plan) Indicator: FEP BlueDental Logo Prefix: "F"	FEP BlueDental Claims P.O. Box 75 Minneapolis, MN 55440-0075	FEP BlueDental Claims P.O. Box 75 Minneapolis, MN 55440-0075		Tax ID Number	855-504-2583

Dental Provider Networks	Contact Information	Correspondence
Dental Provider Networks and Credentialing	Telephone: 443-921-0676 Fax: 410-720-5080 dentalcontracting@carefirst.com	CareFirst BlueCross BlueShield Dental Contracting 10455 Mill Run Circle, Mailstop RRS-130 Owings Mills, MD 21117

Self Service Options		
CareFirst Direct	Eligibility, Benefits, Claim Status, Fee Information, NOPs, Remittance, and Printable ID Cards (Only eligibility and claim status available for FEP Dental.)	provider.carefirst.com
CareFirst On Call	Eligibility, Benefits, & Claim Status	CareFirst on Call Reference Dental Reference Card

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