

BlueCross BlueShield Global Solutions℠

Our way makes the way *easier.*

At Blue Cross Blue Shield Global Solutions℠ (BCBS Global Solutions℠), we believe international healthcare shouldn't be complicated. That's why we focus on making it easier for our clients and members.

Care that travels with your members.

From administration to customer service to plan options, we combine digital innovation with human-centered care to deliver an international healthcare experience that's **simple, efficient and human**.

The same name you know and trust.

We're the global solution for the Blue Cross® and Blue Shield® companies. For over 25 years, we've provided health insurance and medical assistance services to those who live, work, travel or study abroad.

Yes, we've got a plan for that.

No matter the destination or reason for travel, we have a health plan that fits.

- Group products for short-term business travel and long-term expat assignments.
- Globaline™ comprehensive suite of health, life and long-term disability products for expat employees.
- Group products covering students, faculty and staff for U.S. inbound and outbound academic programs.
- Individual travel medical products for vacationers, business travelers, expats, students, humanitarian workers, volunteers and maritime crew.

We deliver more than just coverage.

Unmatched global network: We're owned by two of the strongest names in U.S. and global healthcare: Blue Cross and Blue Shield and Bupa Global. Members have access to quality healthcare providers around the world.

Human-centered care: Our in-house medical assistance team delivers 24/7/365 support with a human touch—ensuring members receive compassionate, personalized care.

Digital innovation: Industry-leading digital tools including our Member Portal and award-winning mobile app put personalized access to global healthcare in members' hands.

We take care of members while they take on the world.

We give members the confidence and peace of mind to embrace every journey and say "yes" to new possibilities. From finding doctors and hospitals to setting up telemedicine visits to providing 24/7/365 clinical support, BCBS Global Solutions has members covered. ***Here's how we do it.***

A network that delivers.

2.5+ million
providers worldwide[1]

74%
of claims spend outside the U.S. settled directly

149 RPAs
Regional Physician Advisors globally in 87 countries

Experience that makes a difference.

25+ years
dedicated to global healthcare

$1.8 billion
in claims managed annually

90%
retention rate for group clients

10 years
median client tenure

Tech-forward. People-focused.

4.7/5
mobile app rating—highest in our industry

75%
telemedicine utilization across members

80%
digital interaction rate among members

Setting the global care standard.

We're the only international health plan solution to receive URAC accreditation for Health Utilization Management. That means we deliver quality, evidence-based care while helping members manage their health and achieve better outcomes.

Our goal is to make sure members feel protected, supported and confident by providing seamless access to quality care and boundless solutions to their unique needs. When members travel with us, they're not just covered—***they're cared for***.

Learn more. Contact Justin Atwater, BCBS Global Solutions: jatwater@bcbsglobalsolutions.com

Source: 1. Provider Data Repository (PDR), January 2021. From national BlueCard PPO portion of the network reporting services (NRS) extract of PDR data. The data is limited to records in Plans' licensed service areas. Consists of providers, groups and facilities and the records are counted on a unique value to reduce potential double counting.

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Life, Accidental Death & Dismemberment and Long term Disability coverage for U.S. clients is underwritten by Delaware American Life Insurance Company, an affiliate of Metropolitan Life Insurance Company and domiciled at 600 North King Street, Wilmington, DE 19801.

Blue Cross Blue Shield Global Solutions is authorized to use the Globaline [registered or ®] trademark. Globaline includes coverage under insurance policies underwritten by separate carriers.

Telemedicine services are provided by Teladoc Health, directly to members. Blue Cross Blue Shield Global Solutions assumes no liability and accepts no responsibility for information provided by Teladoc Health and the performance of the services by Teladoc Health. Support and information provided through this service does not confirm that any related treatment or additional support is covered under a member's health plan. This service is not intended to be used for emergency or urgent treatment medical questions.

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Like most group insurance policies, these policies contain certain exclusions, exceptions, waiting periods, reductions, limitations and terms for maintaining coverage. Please consult each certificate for complete details.

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